



To: Sperian Fall Protection End-Users

RECEIVED JUN 22 2010

From: Sperian Fall Protection

Date: 5/17/2010

Subject: Inspection and Replace Notice (*Immediate Attention Required*)

Note: This notice is intended solely for the end-users who have purchased the products listed below. It must not be re-distributed through any means to any other groups or persons.

Please read, review and follow the instructions in this notice carefully.

At Sperian Fall Protection, our mission is to be the reference leader in personal protective equipment that provides "Protection you can Trust". To demonstrate our commitment to our mission statement, we are writing to inform you of a potential premature corrosion issue with a limited number of products and to provide detailed instructions on what actions you are required to take.

Situation:

We recently received a report from a single end-user that a group of TurboLite Personal Fall Limiter units did not lock up during their required pre-use inspection. It is important to note that no one was injured or ever at risk of injury. This re-emphasizes the criticality and importance of the mandatory inspection before use of all fall protection products.

Upon thorough investigation, we believe this occurrence to be very isolated and limited to a specific lot of a single component used in the production of the TurboLite / Twin Turbo products. This specific lot did not meet the corrosive resistant specifications required and may not provide the quality and durability you expect in our products. This lot was only used in the production of units dated from February 19, 2010 to March 09, 2010.

We therefore recommend that you discontinue use of the TurboLite / Twin Turbo products included in the date range specified below.

In light of this situation, we are proactively replacing all units affected by this premature corrosion issue.

Since this discovery, we have taken the necessary actions with our vendors to prevent a reoccurrence of this potential problem.

Products Included in this Notice:

Miller TurboLite Personal Fall Limiter

- MFL- (All Models)

Miller Custom Models

080123/6FT

090040/6FT

090067/6FT



Miller Twin Turbo Fall Protection Systems

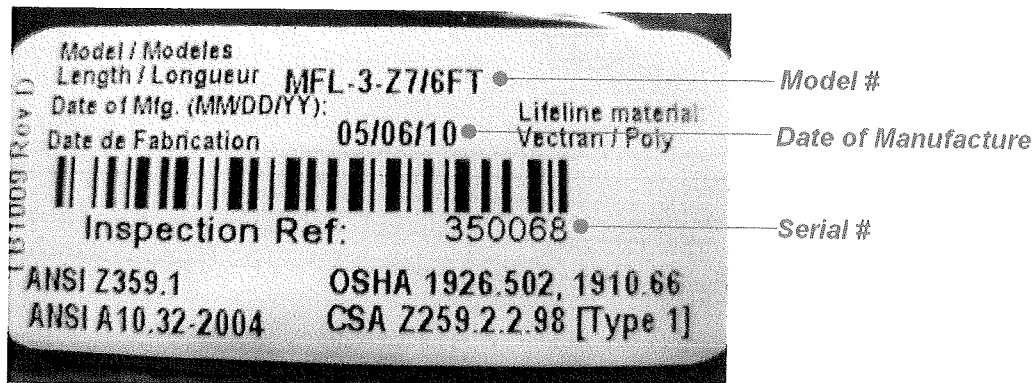
- MFLB- (All Models)
- Note: this notice does NOT affect the D-ring connector, model number (MFLB/) or the D-ring connector parts kit (MFLB-PARTS/)

Manufacture Dates:

- **February 19, 2010 – March 09, 2010**
- **This notice only affects the models listed above and manufactured within the specified dates. Miller models manufactured outside of these dates are NOT affected. NO other Miller self-retracting lifelines or personal fall limiters are affected.**

Please take the following steps immediately:

1. Remove from service all Miller TurboLite (MFL-) and Miller Twin Turbo (MFLB-) models with a date of manufacture between February 19, 2010 – March 09, 2010. The date of manufacture (mm/dd/yy) and model number can be found on the product label located on the shock absorber pack near the snap hook. (Please refer to the figure below)



2. Contact Sperian Fall Protection Technical Service Department at 800-873-5242 to indicate that you have one or more of the affected units.
3. To obtain a no-charge replacement, please be prepared to provide the following for each affected unit:
 - a. Model Number, serial number, date of manufacture (Refer to attached figure)
 - b. Shipping instructions (i.e. Company name, address, phone number, ship to attention.)
4. The Technical Service Representative will enter your replacement order and provide you with a Return Goods Authorization (RGA) in order to return the units being replaced. This is required to confirm the units have been removed from service. **No product should be returned without a Returned Goods Authorization.**

We apologize for any inconvenience that this may have caused. We also want to assure you that Miller has over a 60-year tradition of manufacturing high-quality fall protection products. Our extensive line of Self-Retracting Lifelines and Fall Limiters has a superior performance record and this Stop Use and Return Notification should not cause concern relative to our other products – in fact, this action demonstrates our concern that our customers' safety is our highest priority.

New!



New!

